



## **RCM Briefing on Re-introduction of visitors to Maternity Units across the UK during the COVID-19 pandemic**

### **Background**

Pregnancy itself has been defined as a risk factor for COVID-19, and all pregnant women are therefore considered to be more vulnerable than the general population. Maternity services have experienced staffing shortages of up to 20% during the COVID-19 epidemic, which for many is more than double their previous staffing shortages.

Maternity teams also have staff who are required to work from home while shielding themselves and therefore some maternity services are currently unable to provide maternity care in the traditional way.

As progress is made on lifting and revising the high level of initial restrictions applied across the UK by Governments and within Healthcare, it is vital that each maternity service applies a safe and appropriate revision of their restrictions and process. This requires consultation with staff and with women's service user representatives to develop a coproduced risk assessment and policy revision process.

### **Considerations for restoring visiting**

This guidance briefing is intended to be reviewed in conjunction with any current or future Government specific restrictions in each of the 4 UK countries.

COVID-19 is highly infectious and its effects have been devastating. The infection can be passed very easily from person to person and the use of public spaces (especially internal) and episodes of close contact increases that risk. Reintroducing social routines including visiting must be done with extreme care.

To reduce the risks there will need to be very careful attention to infection prevention control measures. Key among these will be the encouragement and facilities for regular handwashing, the easy availability of alcohol-based hand rub, guidance on wearing face coverings and adherence to physical (social) distancing. This will involve input and support from wider Estates services in maternity units to provide additional resources and signage.

Maternity leads should undertake individual risk assessments for each area within their service, working closely with local health and safety teams. This should consider risks for staff, patients, and visitors. We would recommend that service managers involve local Trade Union health and safety representatives in developing and undertaking these assessments.

It is important to recognise that restrictions on visiting and support at appointments has had a disproportionate impact on some women. This includes:

- Women with mental health problems
- Women with cognitive impairment or learning disability
- Women with communication challenges including hearing or visual impairment
- Women for whom English is not their first language
- Women who have experienced a previous pregnancy loss or bereavement

Any risk assessment should be accompanied by an Equality Impact Assessment (EqIA). This is a vital tool to ensure new policies and practices are fair and do not have unintended consequences for some groups. NHS Trade Unions believe that an EqIA must be carried out ahead of the introduction of any new COVID-19 related practices and policies, with the results shared and analysed in partnership with local Trade Unions. Furthermore, continuous monitoring, evaluation and updating in light of experience must be done in partnership.

### **Risk assessments in relation to visiting during the COVID-19 pandemic**

Undertaking a risk assessment is a fundamental part of ensuring that a safe system of work (SSoW) is in place, taking into account all elements of the work/ clinical area. An SSoW cannot be in place until the following processes have been undertaken:

- Hazards within the workplace that present cross infection risk have been identified.
- Health and safety risks posed by the hazards have been systematically assessed and recorded.
- Analysing the results of the Risk assessment results have been analysed and mitigate the mechanisms for the prevention of cross infection with an agreed protocol.
- The safest means of introducing visitors has been agreed and communicated to staff with appropriate Covid 19 infection control training undertaken.
- Monitoring that the SSoW is upheld and remains current, by building in frequent review dates.
- A new risk assessment is undertaken when changes are made within the workplace or new scientific evidence is available or government restrictions change.

### Sample Risk Assessment Form

It may be helpful to use or adapt this form for any detailed risk assessment unless a local specific form is provided. Refer to your Summary of Hazards/Risks and complete forms as required, including those that are adequately controlled but could be serious in the absence of active management. The Action Plan and reply section is to help you pursue those requiring action.

<b>Name of Assessor:</b>		<b>Post Held:</b>	
<b>Department:</b>		<b>Date:</b>	
<b>Subject of Assessment:</b> E.g.: hazard, task, equipment, location, people			
<b>Hazards</b> (Describe the harmful agent(s) and the adverse consequences they could cause)			
<b>Description of Risk</b> Describe the work that causes exposure to the hazard, and the relevant circumstances. Who is at risk? Highlight significant factors: what makes the risk more or less serious – e.g.: the time taken, how often the work is done, who does it, the work environment, anything else relevant.			
<u>Additional Local Units Description of Risk</u>			


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Existing Precautions

Bed Spacing	
Current General Precautions	

Risk Matrix

Likelihood	Impact/Consequences				
	Negligible	Minor	Moderate	Major	Extreme
Almost Certain	Medium	High	High	V High	V High
Likely	Medium	Medium	High	High	V High
Possible	Low	Medium	Medium	High	High
Unlikely	Low	Medium	Medium	Medium	High
Rare	Low	Low	Low	Medium	Medium

 Very High     
  High     
  Medium     
 Low     
 

Proposed actions to control the issue	By Whom	Start date	Action due date
List the actions required. If action by others is required, you must send them a copy			

Date:

Name:

Review Date:

### **Practical advice**

- Document contemporaneously in the maternity record, the details of the visiting arrangements in place.
- Have clear signage to help visitors and women understand what the local policies and procedures are
- Provide hand sanitiser that is accessible for women and adult visitors.
- Any untoward incidents or near misses should be reported via the local incident reporting processes.
- There should be clear signage indicating that there will be a zero tolerance approach in relation to abuse of staff around visiting regulations.
- A system should be instigated to provide staff with clear guidance about how to address any abuse; de escalation approaches; access to security and reporting mechanisms for any abuse.
- Visitors must maintain physical distancing wherever possible.
- Visitors must wear face coverings in all areas; staff must wear face coverings in all areas.
- A strict cleaning and hand hygiene regime must be in place.
- Restricted movement applied to other areas of hospital unless required as part of care for the woman – i.e. birth partner attending scan, parent accompanying child or other similar situation.
- Areas that admit any COVID-19 positive patients should remain or revert to full restrictions.
- Information on the Trust/Board website/social media and in posters and information leaflets should advise visitors to be aware of the following:
- Do not visit anyone in the hospital if:
  - You have symptoms of COVID-19
  - You are self-isolating for suspected or confirmed COVID-19
  - You have been contacted through the Track and Trace scheme
  - You are at high risk of becoming seriously unwell because you have underlying medical conditions or have been advised to shield
- Visitors will need to consider how they will travel to the hospital and whether their journey necessitates the use of public transport.

### **A staged approach to reintroduction**

To safely apply revised infection control measures and assess the appropriateness of these, it is recommended that a phased approach to full resumption of usual visiting practices is applied. Please see possible examples of all stages below:

1. Essential visits only (End of Life, birth partners, children, patients with mental health issues including learning disabilities, autism)
2. Essential visits and one designated visitor observing physical distancing. This does not mean that there are no risks, therefore this should be limited to one named

visitor only while socially distancing, wearing a face covering, as well as any further PPE that the area being visited considers necessary. This might mean that, if a woman chooses, she can have two symptom free birth partners with her during labour. Handwashing will remain crucial to protect visitors and patients alike.

3. Essential visits and two designated visitors at the same time observing physical distancing. The total of two named visitors allowed (for example on the postnatal ward), should be by prior arrangement with the clinical area (this is two visitors in total, not two visitors in addition to the one named visitor in stage one).
4. Essential visits and implementation of local plans for phased re-introduction of usual visiting with no restrictions.

Each of the above stages would be dependent on emerging scientific evidence, government restrictions, local geography, layout and staffing of the maternity unit. Local restrictions may need to be reintroduced in response to specific geographical outbreaks. Named visitors should arrange with ward staff a time to visit in advance to manage numbers of people present at any time so physical distancing can be maintained. Maternity units should avoid imposing set time restrictions on visiting as this would make distancing harder to maintain. The number of people able to be accommodated for visits to a ward or clinical area at any one time will vary depending on the setting.

Maternity units with single rooms may be able to accommodate more than multiple occupancy areas. Individual settings should consider how many visitors it is possible to accommodate on a ward at any time. This should be done against the context of overall footfall throughout the hospital. Fathers or birth partners should be able to attend antenatal clinic or scan appointments when stage 2 is implemented.

Visitors should wear face coverings and any other PPE as indicated by the clinical team and must adhere to strict hand and respiratory hygiene by washing their hands with soap and water, or using alcohol hand gel, prior to entering and leaving the ward and covering the nose and mouth with a disposable tissue when sneezing, coughing, wiping or nose blowing. These should be disposed of immediately in the bin and hand hygiene performed immediately afterwards.

Throughout all stages, continued exclusion of anyone with COVID-19 symptoms or anyone self-isolating because they have had contact with someone with COVID-19 must be applied.

We suggest approaching each stage from three perspectives – that of the individual woman and their characteristics; the individual visitor and their characteristics; and the specific environment of the Maternity Unit.

After such a lengthy period of only essential visits during which people will have been living very differently, it is important that recommencing visiting is handled in a supportive and sensitive manner. Women should be asked who they want their designated visitor(s) to be.

Care should be taken to determine whether the women wishes to receive visitors and who they want to identify as their 'designated visitor(s)'.

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Designated visitors are likely to have specific concerns and expectations about their partner, relative or friend and the conditions of visiting which should be discussed in advance. Some women may find the conditions associated with recommencing visits difficult and emotional. Staff should be supported to prepare visitors to become familiar with the local risk assessment and agreed visiting protocol. Designated visitors should be able to be changed if required.

Staff may be fearful about the risks of harm associated with visitors returning and how they will manage the conditions which make this possible and safe. They are also likely to be concerned about the reactions of women and visitors and how they can best support emotionally challenging situations.

Staff and designated visitors may benefit from being supported to anticipate different responses and be prepared with some potential coping strategies.

### **All visits**

Regardless of the location of the visit there are some practical steps that should be considered. These include:

- Are there enough staff to supervise visiting if it is necessary?
- Would a one-way system be minimise the risk of contact with others?
- What needs to be in place to minimise/avoid contact with other women, patients and staff?
- How will the Maternity Unit ensure visitors follow good practice such as hand washing, respiratory hygiene and physical distancing etc?

### **Public toilets**

Visitors should use toilet facilities provided for members of the public only, not those for women or staff and should be made aware in advance of this before visiting.

## **Sample visiting guidance for families and carers**

### **Stage Two/Three**

We are beginning to reintroduce visiting in our maternity unit. Your continued support in protecting not only our mothers, babies, and staff, but also yourselves and the wider community.

It is critical during this stage that visits only take place at pre-arranged times. These will be jointly agreed between you, the person you are visiting and staff. This arrangement is in place to ensure we control the number of people in any area of the hospital at any time.

You may be asked to limit your visit to a set period of time, to allow other visitors to visit other women, and to allow staff to manage numbers of people in any area at a time.

### **Action to be taken**

1. You will be asked before entering the ward/clinical area to wash your hands with soap and water. Handwashing should be for a minimum of 20 seconds, following the hand-washing guide visible in the area you are visiting.
2. You will be asked to clean/rub your hands with the alcohol-based gel when you leave.
3. You will be asked to wear a face covering. You should bring one with you and put it on before entering the hospital. You may be asked to wear additional protective garments by staff where needed.
4. You are asked to maintain a the recommended socially distancing required between you and the person you are visiting, even if you were part of the same household or social bubble prior to admission to hospital. This is because the risks of infection change and become much higher once someone comes into hospital. We fully understand this is difficult for both you and your loved one, however it is a critical protective factor for you both, our staff and the wider community.
5. In addition, you may be asked a series of questions by the staff. – This is normal in the current times and is intended to try and make sure that everyone stays safe.
6. Please understand that staff are being asked to put in place regulations around visiting for everyone’s safety. Abuse of staff for seeking to manage the visiting restrictions (or for any reason) will not be tolerated and anyone abusing staff will be asked to leave the maternity unit.
7. Part of the process of being a designated visitor for someone in hospital includes being asked to provide your contact details; this is normal in the current circumstances and is to assist Public Health, Trace and Protect colleagues should there be a need to contact you.
8. Please do not to bring in food parcels, flowers, helium balloons or similar items.



**You must not visit if:**

- a. You have felt unwell recently – especially with a cough, breathlessness, tiredness, a temperature, vomiting or diarrhoea?
- b. You have been in contact with someone, in the past 14 days, who is suspected of having or is confirmed as having COVID-19.

Please supply your contact details: these may be used by Public Health as part of the 'Test and Protect' strategy, should there be a necessity following your visit.

Name: \_\_\_\_\_

Name of person you are visiting: \_\_\_\_\_

Ward/Clinic area: \_\_\_\_\_

Contact Number: \_\_\_\_\_

**Current Key Guidance for this Topic**

NHSX Covid-19 Information Governance advise for staff working in health and care organisations. <https://www.nhs.uk/covid-19-response/data-and-information-governance/information-governance/covid-19-information-governance-advice-health-and-care-professionals/>